FAO:

Pattern matching for Reeded material only:

All patterns are random match. Please inquire regarding custom straight matches.

What is the edge treatment?

Design Décor Mirror Tiles are 4mm in thickness and come with standard diamond ground edges.

Size tolerance of \pm /- .010

Can mirror mastic be used?

Mirror mastic can be used in lieu of thinset in dry applications only. If using grout with mastic adhesive; allow 24 hours for Design Décor Mirror Tiles and mirror mastic to cure with 1/8" grout lines accounted for, and then apply grout.

What is the recommended cutting method?

Design Décor Mirror Tiles can be field-cut using a glass cutter, tile cutter, or wet saw with Diamond Glass Blade.

What are the custom capabilities?

Please inquire about custom sizes. Prices will be given at time of inquiry.

What are the maintenance/cleaning recommendations?

See the Maintenance Recommendations page

What are the Installation Instructions?

For Thinset and Grout: See the Short Form Installation Specification page developed in conjunction with Laticrete. For Peel and Stick: See the Mirror Tile 'Easy Install' Instructions

Can Design Décor Mirror Tile be used in outdoor applications?

Design Décor Mirror Tiles have not yet been tested for use in outdoor (freeze/thaw) conditions or pool/spa applications.

Does Design Décor Mirror Tile require a sealant?

Sealers are not required as all Design Décor Mirror Tiles are made of glass, which is an impervious material. Grout lines, once damp cured (28 days), can be sealed using a grout sealer supplied by a local tile distributor.

Are Trim Pieces available?

Visit the Schluter store at www.schluter.com to view trim options for disguising grout and thinset from being visible in open-ended installations.

Buying less than carton quantity?

Stock sizes are sold in full carton quantities of 24 tiles.

How do I become a Distributor?

Those interested in becoming a Distributor for Design Décor Mirror Tile should contact:

<u>ij@dwincorp.com</u> or call 800.255.0829.

<u>In regards to warranty:</u>

Currently there is no warranty policy, but we strongly recommend that the Design Décor Mirror Tile Short Form Specification be followed as written. Laticrete fully tested our tile line and developed these guidelines specifically for Design Décor Mirror Tile.

Are Design Décor Mirror Tiles LEED Certified?

While LEED does not certify materials, our materials can help reduce the environmental impacts of building operation by delivering highly durable and low maintenance requirements.

Design Décor Mirror Tiles are green in nature because they are made up of a sizeable portion of recycled glass content. They do not require sealants, waxes, or epoxies. Our products are manufactured in Elkhart, IN. Please see our Environmental Outlook page.

Can Design Décor Mirror Tiles be Drilled?

Design Décor Mirror Tiles can be wet drilled using a Diamond Core Drill Bit, very similar to drilling a hole in glass or mirror.